

# Visiting User's Evaluation of STScI

We would appreciate an estimation of the success of your visit and any constructive suggestions for improving our service to the user community. Please feel free to attach additional sheets.

Name: \_\_\_\_\_ Proposal ID#: \_\_\_\_\_ Date: \_\_\_\_\_

\* Reason for visit (please check)

- Program Preparation (Science Policies Div., SPD & Operations and Engineering Div., OED)
- Real Time Observation (DPAS, [opusops@stsci.edu](mailto:opusops@stsci.edu))
- Data Analysis (Instruments Division – INS)
- Other (Please specify)

How successful was your visit, in relation to:

Program Preparation \_\_\_\_\_  
Data Analysis/software/hardware? \_\_\_\_\_  
Other \_\_\_\_\_

\* If the purpose of your visit was data analysis, please answer the following questions:

Software: Did the software (IRAF/STSDAS) work properly? \_\_\_\_\_  
Hardware: Was the hardware (workstations and environs) adequate for your needs? \_\_\_\_\_  
If applicable, were you able to access the appropriate archival data? \_\_\_\_\_  
Were you able to understand HST data file formats, file extensions, and calibration routines? \_\_\_\_\_  
Did you accomplish basic data reduction? \_\_\_\_\_  
Did you have any special reduction/analysis problems or concerns? If so, were they addressed to your satisfaction? \_\_\_\_\_

\* General remarks and comments (please feel free to include names of STScI employees.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\* Ways we can serve you better in the future:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Were you able to accomplish your set goals for your visit? (1=all, 4=none)

What is your overall assessment of the service you received during your visit? (1=excellent, 4 = poor) \_\_\_\_\_

*Please either: take this form to Dixie Shipley (N408A) or Debbie Brenner (N408B); FAX to INS at (410) 338-5090; mail to Instruments Division, Space Telescope Science Institute, 3700 San Martin Drive, Baltimore, MD 21218; or send comments by E-MAIL to [help@stsci.edu](mailto:help@stsci.edu).*

---