

#### How can STScl

modernize streamline improve

user support and documentation for JWST, building on experience with HST and other observatories?

Integrating Science Services for Observers:
Beginning a Dialog with the STUC
October 2014
Janice C. Lee (Science Mission Office)

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#### **Outline**

- I. Motivation
- II. Pathfinder project
- III. Your feedback

# A typical observer's workflow:

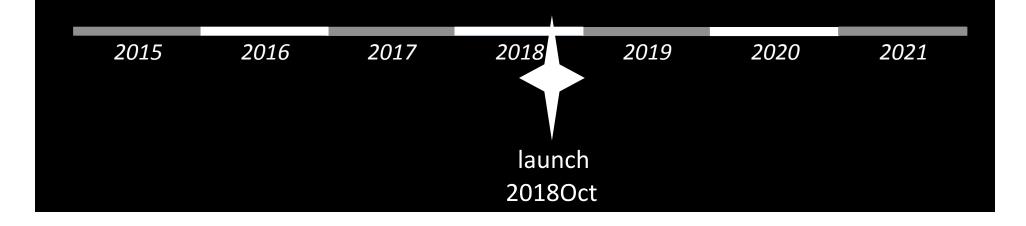
ideation,
proposal/grant preparation,
proposal/grant review,
execution of observations,
data reduction and analysis,
reporting of results.

Develop an integrated environment of tools to facilitate process, enable astronomers to spend more time thinking about science, less time on mechanics.

# Particularly important for JWST

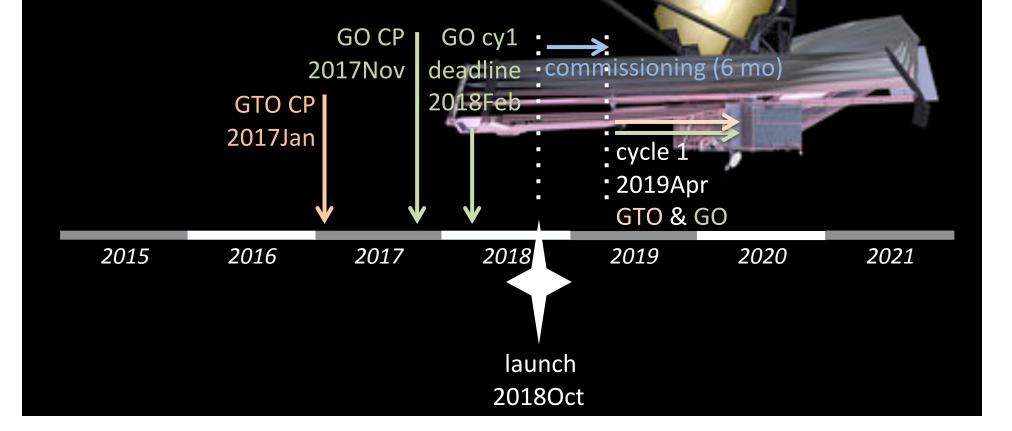
5 year mission duration (required/minimum), with goal of 10 years.

Shorten intellectual cycle - help users rapidly understand/use JW capabilities, to maximize scientific productivity over first 5 years.

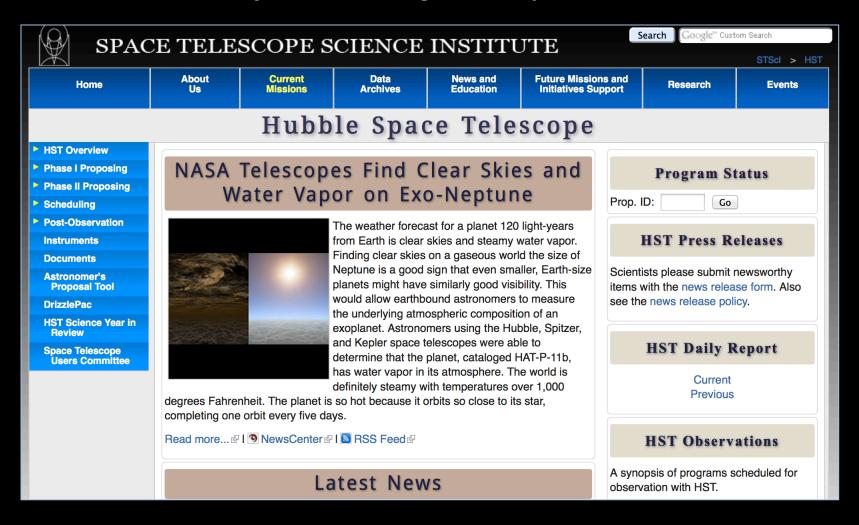


# Particularly important for JWST

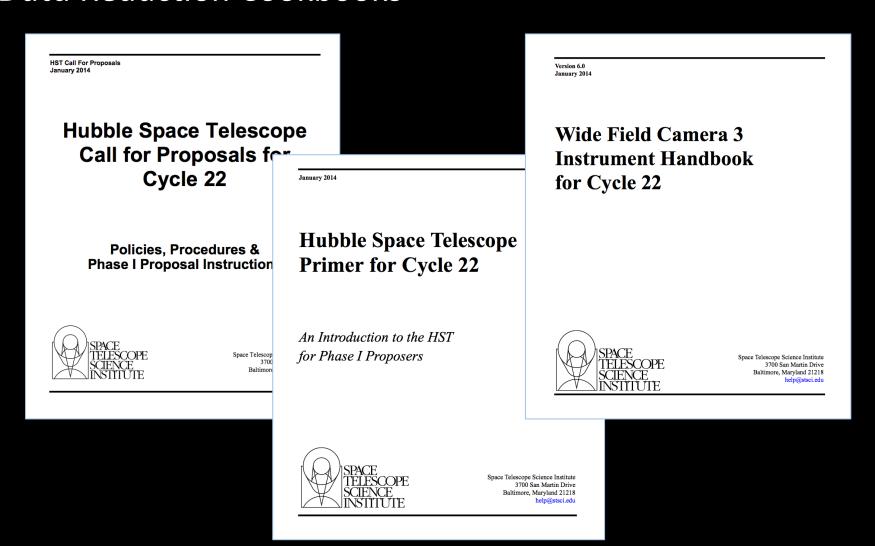
Time to start supporting JW users approaching quickly: examine and develop our support of HST users to improve our process.



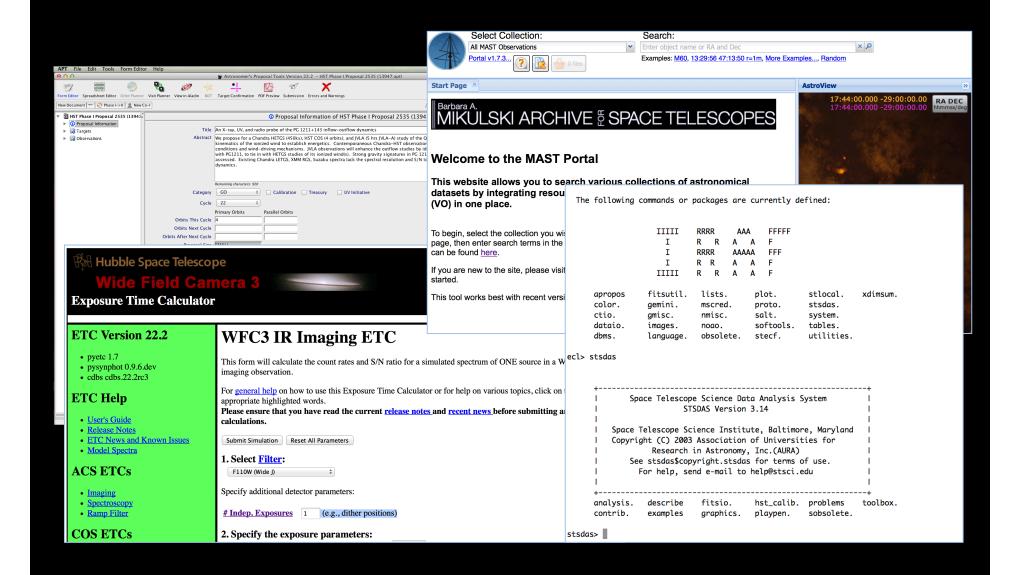
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**Documentation**: Call for Proposals, Instrument Handbooks, Data Reduction Cookbooks



Software Tools: PRS, ETC, APT, GMS, MAST, STSDAS



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Documentation
Software Tools

ideation,
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Are these individually organized to support an observer's workflow?

Can multiple points of access to information be integrated to increase workflow efficiency? Is information easy to find (via navigation or search engine)?

Can components be knit together in a customized user portal organized according to observer's workflow?

First step: find reviewers! Create tool to assist in identifying qualified proposal reviewers for recruitment.

How does this relate to the integration of science services for observers through the idea of a customized user portal?

Both require information on user background and/or interests.

Who to invite for committee work? Process of identification varies, but can use/cross-correlate various lists:

- successful proposers in previous cycles
- astronomers who have served as reviewers in previous cycles
- generated by literature searches in ADS
- recommendations from other astronomers
- personal knowledge

#### Balance representation desired:

- Expertise within field
- Gender
- Institutional and geographic diversity
- Previous experience on HST panels
- Career stage
- Collaboration groups/networks

Scale of HST Proposal Selection Process Enterprise

- >1000 proposals, with 1 in 6 success rate
- Recruit ~150 reviewers for 14 panels in 5 broad subject area
- Success rate is <50%. Invitations to 300 reviewers. Invite others as declines are received (or as reviewers drop out) ensuring that demographic balance is maintained. (reference: ~1600 AAS full members in US)

Process would benefit from searchable database of user attributes.

Benefits of user database tool to help identify qualified reviewers:

- Makes the reviewer selection process more efficient in 2017+ we may need to run proposal reviews for both HST and JWST.
- Helps democratize the panel selection process by enabling sample selection of potential reviewers in a more objective manner.
- Maximizes the size of the candidate pool from which reviewers are drawn.
- Helps ensure that number of informed scientific viewpoints represented is as diverse as possible.
- Facilitates the analysis of demographic trends.

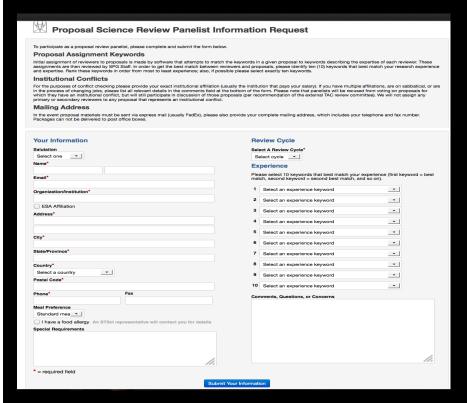
Benefits of database development for panelist selection as a pathfinder for customized user portal? Provides specific use case for:

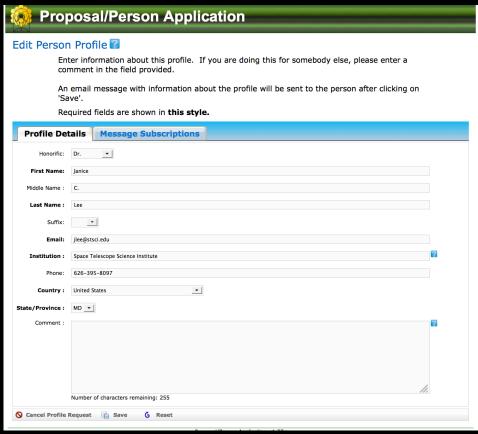
- development of a profile interface for ST users
- unification of several user attribute collection points at stsci.edu under new profile interface
- development of back-end database to hold attributes.

Benefits of database development for panelist selection as a pathfinder for customized user portal? Provides specific use case for:

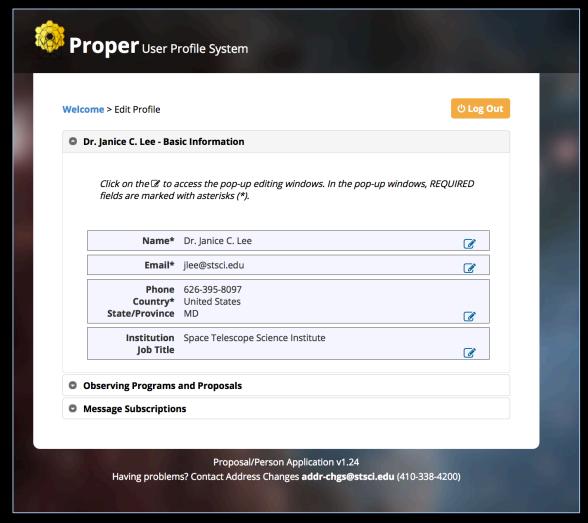
- development of a profile interface for ST users (operational)
- unification of several user attribute collection points at stsci.edu
   under new profile interface (integration of two points completed)
- development of back-end database to hold attributes. (database + search tool in beta testing for Cycle 23)

#### Unification of attribute collection points:





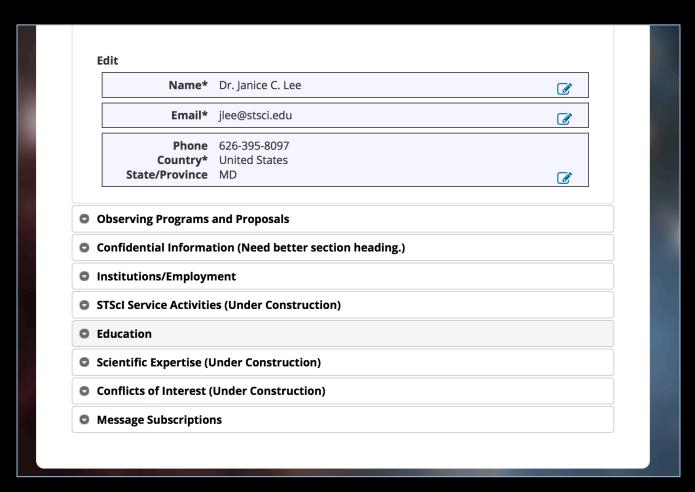
Unification of attribute collection points: live at https://profile.stsci.edu



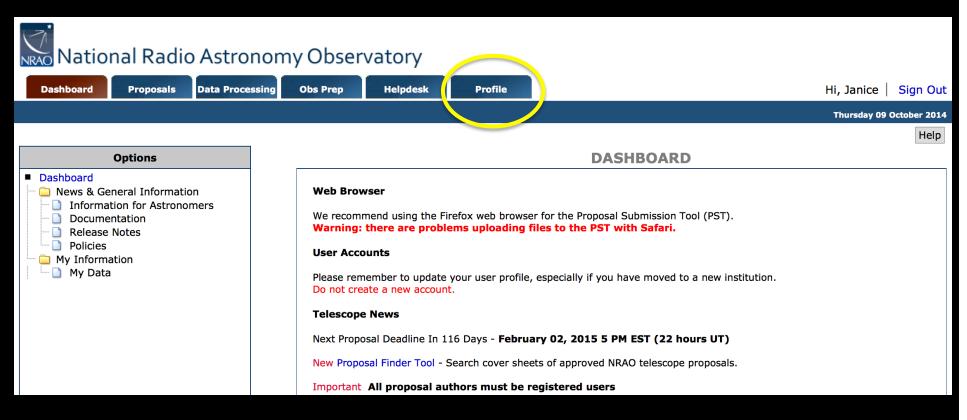
Unification of attribute collection points:

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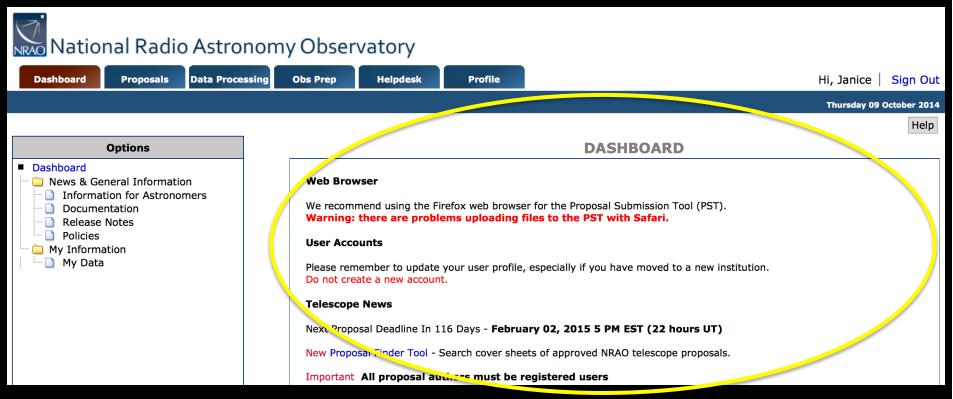
Additional sections in Jan 2015 for HST reviewers



https://profile.stsci.edu can provide foundation for customized portal similar to my.nrao.edu.



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Next: Try basic customized dashboard/newsfeed based on user attributes to streamline communications with panelists and panelist workflow.

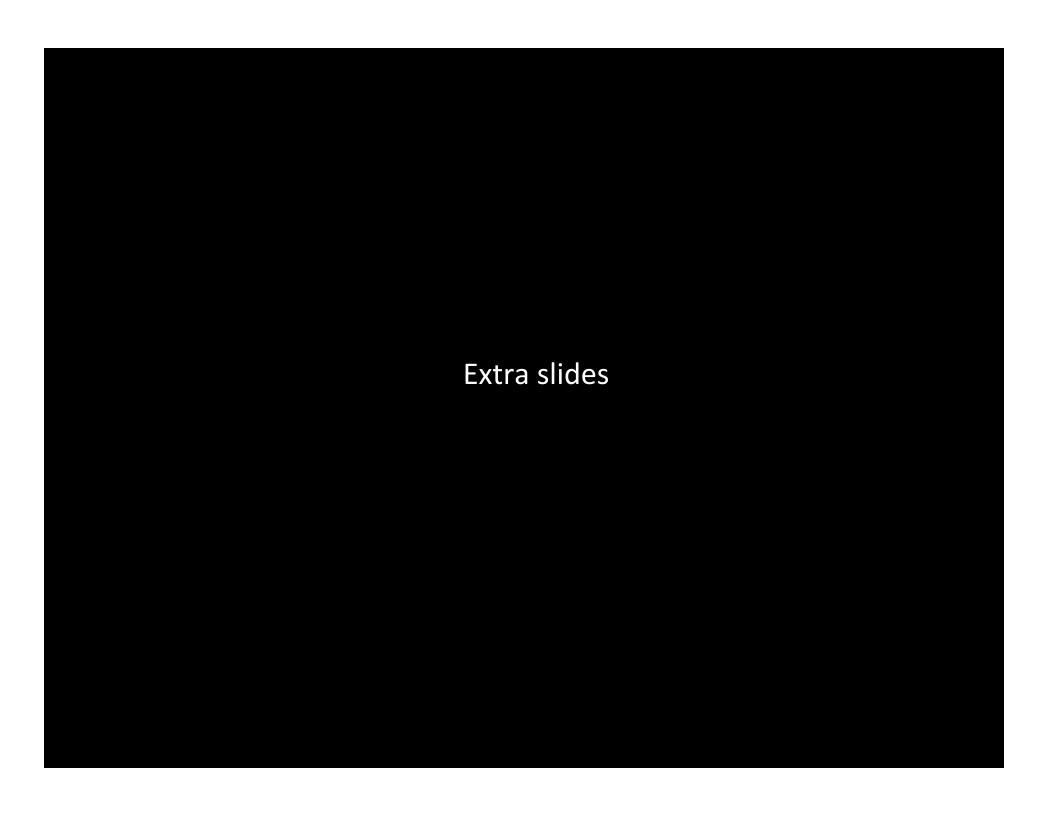
We invite:

General feedback on HST user support.

Discussion of the portal concept.

Features of other portals that might be appropriated should we develop an ST user portal.

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TAC Panelist Section Tool v1.0 (beta) for Cycle 23 Testing

