EXPANDING THE FRONTIERS OF SPACE ASTRONOMY

JWST Cycle 1 User Survey

Klaus Pontoppidan, JWST Deputy Project Scientist
What is your current career stage?

Answered: 297  Skipped: 1

- Student
- Postdoc
- Faculty/staff
If you did not plan to submit a JWST proposal, why not?

21% of respondents

<table>
<thead>
<tr>
<th>ANSWER CHOICES</th>
<th>RESPONSES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Too busy with other activities</td>
<td>58.73%</td>
</tr>
<tr>
<td>Oversubscription will be too high</td>
<td>34.92%</td>
</tr>
<tr>
<td>Proposal submission process is too complicated</td>
<td>23.81%</td>
</tr>
<tr>
<td>Working on other proposals</td>
<td>17.46%</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>17.46%</td>
</tr>
<tr>
<td>Heard rumor that deadline would be moved</td>
<td>15.87%</td>
</tr>
<tr>
<td>Not relevant for my science</td>
<td>14.29%</td>
</tr>
</tbody>
</table>

Total Respondents: 63
<table>
<thead>
<tr>
<th>ANSWER CHOICES</th>
<th>RESPONSES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Visited the website (jwst.stsci.edu)</td>
<td>82.53%</td>
</tr>
<tr>
<td>Talked to colleagues (other than STScI staff)</td>
<td>70.26%</td>
</tr>
<tr>
<td>Visited JDox</td>
<td>46.84%</td>
</tr>
<tr>
<td>Talked directly to STScI staff member(s)</td>
<td>44.98%</td>
</tr>
<tr>
<td>Talked directly to an expert not at STScI (e.g., science instrument teams, GTOs, etc.)</td>
<td>39.41%</td>
</tr>
<tr>
<td>Attended workshop at a non-AAS conference (in-person attendee)</td>
<td>29.74%</td>
</tr>
<tr>
<td>Watched video tutorials on the JWST Observer YouTube channel</td>
<td>23.05%</td>
</tr>
<tr>
<td>Watched webcast of a proposal planning workshop</td>
<td>20.45%</td>
</tr>
<tr>
<td>Did not prepare</td>
<td>9.67%</td>
</tr>
<tr>
<td>Attended workshop at a AAS meeting (in-person attendee)</td>
<td>6.69%</td>
</tr>
</tbody>
</table>

Total Respondents: 269
APT ratings (it seems that ~40% did not use APT yet)
Usage of other tools

- Most popular “other” tools: GTVT, Pandeia, JBT
- Many people had not discovered the MAST duplication tool.
What parts of JDox did you use?

- Call for Proposals
- Exposure Time Calculator...
- Astronomer's Proposal Tool...
- Proposal Planning
- JWST ERS/GTO plans
- Instruments: NIRIpec
- Instruments: MiRI
- Instruments: NIRCam
- Observing Strategies
- Science Policies
- Instruments: NIRISS
- Science Use Cases

How did you navigate JDox?

- Google
- Internal search
- Clicking links
- Site map

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
How did the JWST Help Desk perform relative to your expectations?

- I received a response within a reasonable time frame.
  - Strongly agree
  - Agree
  - Neither agree nor disagree
  - Disagree
  - Strongly disagree
  - N/A

- I received the answer I needed.
  - Strongly agree
  - Agree
  - Neither agree nor disagree
  - Disagree
  - Strongly disagree
  - N/A

- I used knowledgebase articles and found them useful.
  - Strongly agree
  - Agree
  - Neither agree nor disagree
  - Disagree
  - Strongly disagree
  - N/A
Which platforms did you use to keep up to date with news

- JWST Observer website...
- Word of mouth
- JWST Newsletter...
- JDoc late breaking news
- @JWSTObserver on Twitter
- None of the above
- JWST Observer on FaceBook
- Help Desk latest
Policies

Are the science policies explained clearly in the CfP?

Yes

No

How did you check for duplications?

I looked at the Excel...

I did not heck for...

I used the Program...

I used the Archive...

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%