

# community interactions I

- Conferences
  - 📁 Hosting/co-hosting science conferences
  - 📁 Exhibit and present project output and services at community conferences
- Training Workshops
  - 📁 Data analysis workshops
  - 📁 Science review workshops
  - 📁 Fellowship workshops
  - 📁 Instrument/proposal workshops
- Visitor Support
  - 📁 Support individual visitors to the data center for training
  - 📁 Support data center personnel visits to community institutions for colloquia and workshops
- Helpdesk
  - 📁 Proposal support – observations, archival science, theory
  - 📁 Data analysis support

# community interactions II

- Web pages
  - 📁 Repository for supporting documentation, FAQs, software, guides, links
  - 📁 Repositories for community follow-up data (e.g. CFOP)
  - 📁 Citizen Science --- [planethunters.org](http://planethunters.org) has positives and drawbacks
- News delivery (Notification of events, proposal solicitations, resources etc)
  - 📁 Newsletters and blogs (through email and websites)
  - 📁 Telegram services (e.g. GCN, ATel)
  - 📁 Social Media (email, Facebook, Twitter, Tumblr.....)
- Support Users' Groups
  - 📁 Provides for community participation in developing data center operations and policy
  - 📁 selected to cover broad disciplines from community (not insiders)
  - 📁 more focused groups are required for specific, often technical, problem solving

# community interactions III

- Points raised:
  - 📁 Develop community support infrastructure before first light, not after, e.g. the XMM-Newton OM and Kepler were slow out of the blocks because support wasn't ready.
  - 📁 How can PI-led teams evolve into community teams and PI team knowledge propagate into the community?
  - 📁 Kepler specific – Kepler requires interaction with a community (ground based observers) that do not use or need the project data directly. Can Kepler learn from e.g. Swift how to engage that community?
  - 📁 Is the international community being supported effectively? Would missions benefit from greater international participation?
  - 📁 Should NASA and the missions be fostering a culture where scientific productivity/impact has the same importance as running the mission?